

QUALITY AND ENVIRONMENTAL POLICY

In response to the faithful compromise to the company FI Nauticas (Marina Coruña) to keep the management of the company closer to the shareholders, personnel, customer, the direction of the company considers essential to ensure the respect to the environmental and surrounding where our activities are developed, such as give warranty on the service and the management with quality.

So, and with the main compromise that improve continuously we are based on the following:

- CREATE a flexible organization without repetitive functions, integrating a quality system and environmental in all of our activities and services.
- ENSURE the continuous improvement of our environmental and quality action for the continuous improvement of our environmental action on the activities that generates significant impacts, and the quality to stimulate the efficiency on the services we offer.
- MANTAIN a continuous contact with users of our facilities to accommodate the services provided to the current needs, to satisfy needs and services of our customers and adapt us to the environmental request

To implement these principals, the direction of Marina Coruña, undertakes to:

- Adopt the necessary actions to warranty the environmental behavior applied on our activities and services, as requires of the Management System integrated.
- Make an useful sense with the energy and natural resources.
- Adopt a proper behavior to avoid pollution evaluating in advance the environmental system and the consequences about the environmental system on the actual and future activities, adopting preventive measures.
- Define and review the objectives and goals of the management and environmental system to establish on the policy, in the continuous process for the improvement of our activity.
- Introduce, maintain, and improve a Management Quality System as a useful tool and efficiency for the Management of quality and the environmental protection.
- Solve the possible mistakes caused for the services and reduce complains and incidents.
- Solve on a quick, satisfactory and polite way complains and request from our users and costumers.
- Spread and transmit that policy, not only between our employers, providers, users, if not extend these behaviors on quality and environmental in general, to all interested people.
- Advise to all the employers of Marina Coruña that the quality and the respect for the environmental is our responsibility, not only under the company supervision.
- Ensure that the quality of the water at the marina is satisfactory on our possible way.

- Enhance staff training as a basic tool for professional development and proper execution of the functions provided, extending this training and environmental awareness among our customers and users of our facilities.
- Review this policy at least once a year with the System Review with the aim of assure the continuously education.

A Coruña, 1st March 2010

Jesús González-Aller Lacalle

Manager-Director